**Yuri Chernak US Citizen**

**SAP Tricentis qTest Administrator Park Ridge, NJ**

**Profile**

Test Management Expert / IT Consultant with 20+ years of experience in investment banking - in Information Technology and Business PMO leading regulatory compliance, business and IT transformation programs. Clients include Citibank, Mizuho Bank, Morgan Stanley, Liquidnet (Dark-pool Investment Network), Sumitomo Mitsui Bank, BNP Paribas, Credit-Suisse, Deutsche Bank, Lehman Brothers, Nomura Securities.

**Essential Skills:**

Test Management, Project Management, Business Analysis, Exploratory Data Analysis, Agile Development, Release Management, Change Management, Incident and Problem Management, Process Assessment and Improvement.

**Summary of qTest Admin Experience:**

* Rolled out qTest for 20 teams in IT, managed user accounts, provided user training, project oversight.
* Conducted qTest on premise installation with the Vendor, coordinated tool upgrades.
* Integrated qTest with Jira to import requirements and link software defects.
* Advised the project teams on qTest repository folder structure, approach to managing test assets.
* Reported testing metrics produced based on the qTest project assets.
* Customized qTest projects, added some custom fields. Monitored, audited project data integrity.

**Summary of Test Manager Skills:**

* Expert skills with developing test strategies, test plans, managing functional and user acceptance testing; working with business users to develop acceptance scripts and coordinating UAT execution; identifying test data requirements; conducting training session for business users; managing test suites and test execution logs in test management platforms (qTest, HP ALM, etc.).
* Expert skills performing change impact analysis to define testing scope for new application releases;
* Expert skills implementing a formal requirements-based testing process, using conventional test design technique documenting test design and test case specifications; assessing coverage of regression test suites and identifying gaps;
* Extensive experience in defect management, conducting cross-functional calls to review and track status of software defects and issues found during the QA/SIT/UAT execution; producing defect metrics and management reports that provide visibility into the test preparation, execution, and completion. Performing RCA of major defects and issues.
* Implemented qTest test management tool in the IT department, was responsible for the tool administration, provided training to 20 application teams.

**Summary of Business Analyst Skills:**

* Working knowledge of Global Market activities and investment banking business (front-middle-back office), trade flows, Equities and Fixed Income financial products, Listed and OTC derivatives.
* Expert skills with business process mapping, creating formal business domain models, business relationship maps, SIPOC diagrams, documenting current and future states of the process; performing change impact analysis for new releases; developing data flow, data lineage, transaction lifecycle diagrams, use-case modeling and specification, eliciting and documenting business and functional requirements (use cases, user stories, story acceptance criteria, etc.), conducting technical design reviews.
* Extensive experience in creating presentations for sr. management, operating committees, creating training materials and conducting training for business and IT personnel.

**Processes & Tools:**

Proficient with ITIL, Waterfall, RUP, and Agile/SAFe/DevOps processes. Experienced with tools Tableau, ServiceNow/CMDB, Jira, Confluence, MS Project, Tenable, SalesForce, qTest, HP ALM, ChatGPT, Jenkins/AWS.

**Experience**

**Company: JPM Chase, Jersey City Jan 2024 – May 2025**

**Role: UAT Coordinator / qTest Admin / Business Analyst, Core Platforms, SEAL Program**

* Tools: Jira, ServiceNow, Tableau, qTest (Test Management System), Teams, Confluence
* Process: Agile/SAFe/SCRUM development
* SEAL (Standard, Engineering, and Architecture Library) is a critical initiative with the mission to replace the legacy SEAL system with a new generation platform.
* As a Business Analyst identified data sources and documented a SEAL Context Diagram, documented user stories, defined story acceptance criteria, documented acceptance scenarios for UAT execution. Evaluated a current process managing user stories in Jira, guided the team to implement Agile requirements process improvement.
* As a SIT/UAT Coordinator planned integration and acceptance testing, defined the UAT process workflow, documented RACI to establish commitments of the project team members and business stakeholders; worked with business stakeholders to assist them in UAT execution, performed exploratory testing and reported defects, conducted defect review calls to manage UAT defects, reported defect metrics;
* As a qTest Administrator configured a UAT test repository, implemented qTest tool integration with Jira, managed test execution logs, reported UAT execution status metrics.

**Company: Citibank, New York Feb 2023 – Jan 2024**

**Role: Risk PMO – Consent Order, Data Governance Program, Risk PMO Group**

* Tools: Jira, PTS (Project Tracking System)
* As a Risk PMO resource on the Consent Order program, was assigned to a project performing Data Quality Controls Assessments for the accelerated products (Repo/Reverse Repo, FX Derivatives, etc.).
* Participated in working sessions with Data Stewards from various product lines to collect project artifacts and perform data quality control assessments.
* Guided the team to follow the stages of the Controls Assessment process, defined in Citi’s Data Operating Model and using the Data Quality Minimum Required Controls (DQMRC) as a benchmark for controls assessments.
* Maintained status of program milestones (RBCM) and deliverables in Jira and PTS.
* Monitored and reported in PTS risks and issues.

**Company: Mizuho Bank, New York Jul 2020 – Feb 2023**

**Role: Project Manager / Business Analyst – Infrastructure Control & Reporting**

* Tools: Tenable, BigFix, Jira, ServiceNow, Tableau
* Infrastructure groups in Mizuho Securities (MS) and Mizuho Bank (MHBK) were merged into a single organization Mizuho Americas Services (MAS) which required development and adoption of a Standard Operating Model for security vulnerabilities patching.
* Responsible for the discovery and documentation of existing security vulnerability patching practices in MS and MHBK.
* Performed business process mapping and gap analysis between MS and MHBK patching practices.
* Developed a Target Operating Model (TOM) for the MAS combined organization.
* Presented TOM to Sr. Management to get the new model buy-in.
* Contributed to the development of the Road Map to adopt the Target Operating Model for MAS.
* Coordinated vulnerability patching cycles acting as liaison between the infrastructure and application teams.
* Developed and maintained a Jira Kanban Board to manage vulnerability patching cycles.
* Coordinated IT assets data remediation in ServiceNow CMDB in response to compliance audits.

**Company: Liquidnet, New York Aug 2017 – Jan 2020**

**Role: Agile Coach / qTest Admin / Testing SME – Agile Testing Transformation, Process Improvement Program**

* IT Operating Model: Agile development, DevOps, ITIL framework.
* Tools: Jira, Confluence, Jenkins, qTest (integrated with Jira), ServiceNow, SalesForce.
* Liquidnet is a global institutional investment network (dark-pool equity trading) that connects asset managers with liquidity.
* Established and led a QA Process Enhancement Program (QPEP) in IT as a Change Agent, Test Process and Agile Business Analysis SME to implement process changes for Agile teams and perform project audits to better comply with MiFID II regulatory compliance requirements.
* QPEP’s stakeholders included CTO, Compliance, Product Managers and Production Support.
* QPEP Scope included front office (Algo/ATS), middle office, and production support teams.
* Worked with key stakeholders to define transformation objectives that addressed business issues and suited for Agile development teams.
* Defined QPEP vision, established a QPEP Operating Committee, chaired regular committee meetings.
* Conducted formal assessment (discovery) of existing Agile practices and recommended improvements.
* Worked with the LN5 project team as a SCRUM Master and Product Owner mentoring the team to better follow the SAFe framework.
* Defined guidelines for managing releases and Agile requirements (Epic-> Feature -> User Story -> Tasks) in Jira. Introduced techniques to perform change impact analysis for new releases.
* Defined a test process (QA, SIT, UAT) tailored for the Agile teams. Defined templates for Test Plans and Test Completion Reports. Conducted training on formal test design techniques.
* Performed responsibilities of Scrum Master and Product Owner for the LN5 project team (LN5 is a front-office equity trading mission critical system).
* Managed production incidents in SalesForce, performed root-cause analysis of incidents.

**Company: Sumitomo Mitsui Banking Corp. (SMBC), New York Feb 2017 – Aug 2017**

**Role: Test Manager – Bank Holding Company (BHC) Regulatory Program**

* Systems: IBM DataStage, BI Reporting Tools Cognos and Lombard Risk; HP ALM (QC)
* The BHC program implemented a central Data Warehouse solution with feeds to regulatory reporting tools Cognos and Lombard Risk:
* Defined an overall test strategy for the program that included three work streams.
* Established a UAT working group with business stakeholders (Risk, Controllers) and conducted regular meetings to detail the test strategy. Socialized the test strategy with all impacted IT and business groups.
* Developed detailed QA Test Plans for each of the work streams.
* Established and structured a test management repository with HPQC tool.

**Company: BNP Paribas, New York Aug 2015 – Dec 2016**

**Role: Test Manager – Risk Work-stream, IHC Regulatory Program**

* Systems: Moody's Analytics, QlikView, Informatica, Axiom, SAS, Data Sources
* Process: Agile development, ITIL framework
* Tools: HP ALM, MS Office, SharePoint, Visio, Jira
* Implemented Basel III and CCAR regulatory requirements based on the Moody's Analytics platform.
* Defined the overall testing strategy for the Risk work-stream that included Agile Exploratory Testing, End-to-End SIT, UAT, and IT Operational Acceptance Testing (OAT).
* Established working groups with business stakeholders and conducting regular meetings to detail the test strategy.
* Managed a group of IT testers, on-shore and off-shore; worked closely with the IT Audit group while participating in the Risk Work-stream internal audits.
* Managed requirements, test cases, and test results in HP ALM tool. Managed the development of a regression test suite.
* Conducted regular defect review calls, managed defect data in the ALM tool, reported defect metrics to the PMO group.

**Company: Deutsche Bank, New York Mar 2012 – Aug 2015**

**Role: Project Manager/PMO for regulatory compliance projects implementing CFTC Rule 1.25 solution – Markets Clearing, Collateral Management Department**

* Products: Repo, Treasuries, FX
* Documented a current business operating model and proposed the TOM to address CFTC regulatory requirements.
* Performed impact analysis of the new CFTC regulatory requirements, identified impacted stakeholders – Business groups (Trading Desk, Treasury Ops, Finance, etc.) and IT application teams.
* Implemented formal Business Process Mapping techniques to model and analyze a business domain, developed business relationship map, trade lifecycle flow and controls, F2B IT transaction flow.
* Established project plans and tracked the project progress.
* Established and led working groups, conducted stakeholder meetings, and provided regular project status updates.
* Coordinated IT teams (front, middle, and back office systems) implementing business solutions.
* Gathered user requirements to plan UAT, designed test packs, and managed UAT execution.

**Additional Experience:**

2011 – 2012 Credit-Suisse, New York – PMO, Testing SME, Testing Transformation Program

2010 – 2011 Deutsche Bank, New York – Change Management/PMO, IT ITIL Transformation Program

2006 – 2010 Lehman Brothers, Nomura Securities, Morgan Stanley – Change Management/PMO

**Education & Qualifications**

Moscow Engineering University, Russia – PhD in Computer Science